

GL Ready Minimum System Requirements

To use GL Ready effectively, you should ensure you are running it on software and browsers that are supported.

Device	Operating System	Browser	Browser version
Desktop PC / Laptop (non-touchscreen)	Windows 10	IE 11	11.0.170
		Edge	79.x
		Firefox	72.x
		Chrome	80
Apple MAC	iOS	Chrome	80
Apple iPad	iOS	Safari**	13.3
Android tablet		Chrome	80

You should also ensure that JavaScript is enabled and your browser window is maximised.

If a page does not display correctly, try clearing the browser's cache or updating to the most current version of your browser.

Tablet and touch screen device compatible products

All subtests on GL Ready can be taken on a tablet device, using either iOS or android operating systems, or on a touch screen device using the normal pupil login page.

Please note: Our comprehensive testing processes ensure compatibility with the majority of major touch devices, however, due to the number and variety of devices constantly being released to market there may be some minor issues experienced on emerging devices. If you experience any issues please advise our technical support team accordingly. (support@gl-assessment.co.uk)

Screen Resolutions

Purpose	User Type	Screen Resolution
Manage school Manage students	Teacher role	1366x768 (100% zoom)
Take tests	Student	1024x768 (100% zoom)

File types

The following file types should be allowed to be downloaded:

mp3	.png	.csv
.swf	.js	.zip

Whitelisting

Any firewall, content or proxy filtering done at the school must be allowed access to the following URLs:

<https://glready.com/>

<https://glready.com/login>

<https://glready.com/password/reset>

<https://glready.com/students>

<https://glready.com/student/assignment>

<http://www.glreadysupport.com/>

Pop-up blockers

Please ensure pop-up blockers are disabled for GL Ready.

<https://glready.com/>

Diagnostic Tool

Before administering any of the products on GL Ready, you should run the *Diagnostic Tool* on every machine you intend to use for testing to ensure that it is appropriately set up.

The *Diagnostic Tool* is available from: www.glready.com/student and www.glready.com/student/login.

Click on the “**Check now**” button and you will be taken to the *Diagnostic Tool* start page.

Problems

If you still have problems, please contact Technical Support on: +44 (0)330 123 5375, option 2 or support@gl-education.com.